

My Health Plan—It's All About You



With My Health Plan, our secure member portal, you can access all the tools you need to manage your health plan—and start being a healthier you.

My Health Plan Tools and Resources

- Access your Explanation of Benefits (EOB) forms to monitor the costs of doctor's visits and treatment you receive.
- Use Find a Provider tool to search for in-network doctors and hospitals covered by your plan to give you the most cost-effective coverage available.
- Order new identification (ID) cards or even print a temporary one.
- Access other tools and resources to help you manage your health plan.

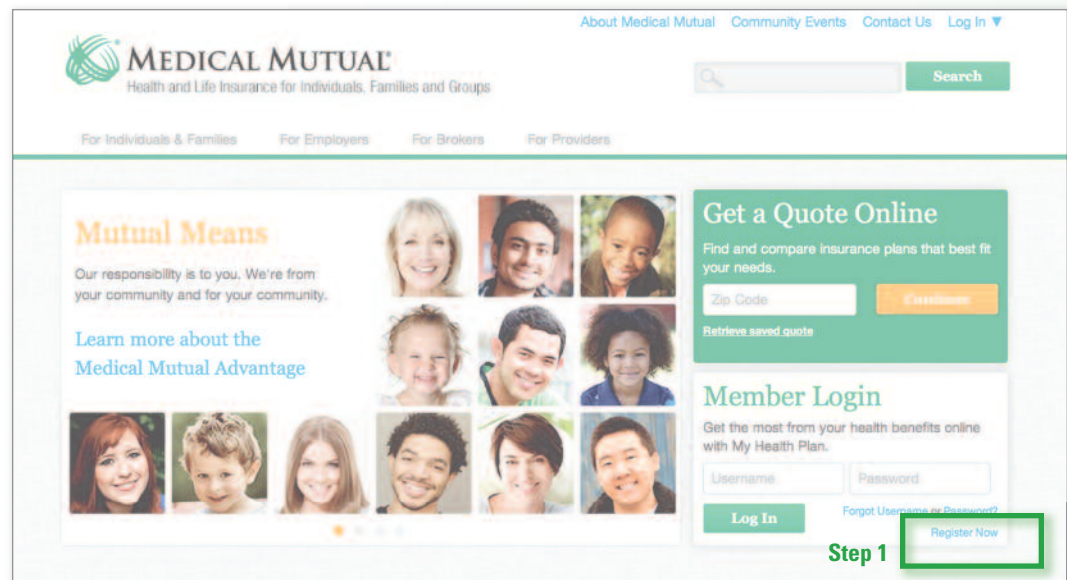
Registration is Easy!

Step 1

To set up your personal My Health Plan account, simply visit our website, MedMutual.com, and click on Register Now on the right side of the page to get started.

Go Paperless!

Safely access claim information online and receive alerts as soon as claims are processed. Look for the Go Paperless icon to sign up. Alerts for paperless items are sent to your email. If you try electronic delivery and decide it's not for you, switch back to paper at any time.



Step 2

Enter your member identification number and date of birth. If you don't have your ID card handy, enter your Social Security number, date of birth and first and last name.

The screenshot shows the 'my Health Plan' registration interface. At the top, it says 'my Health Plan' and 'Register'. Below this is a progress bar with three steps: '1 IDENTIFY YOURSELF', '2 CREATE ACCOUNT', and '3 CONFIRMATION'. The first step is active. The main heading is 'Step 1 - Identify Yourself'. Below this is a text box with instructions: 'Enter your Member ID or Date of Birth below. You can find your Member ID on your ID card. Click Continue to advance to Step 2. If you don't have your ID card available, click on the Don't have Member ID or ID Card? link below to register using the last 4 digits of your social security number.' There are two input fields: 'Member ID*' and 'Date of Birth*'. The 'Member ID*' field has a placeholder text 'Don't have a Member ID or ID Card?'. The 'Date of Birth*' field has a placeholder text 'Please use format mm/dd/yyyy (i.e. 02/22/1983)'. Below these fields is an orange 'Continue' button. To the right of the form, there is a 'Need Help?' section with the text 'If you are having trouble, please call our Technical Help Desk.' and the phone number '800.294.7583'. Below that is an 'Already Registered?' section with a 'Log in here' link. A green box highlights the 'Member ID' and 'Date of Birth' fields and the 'Continue' button.

Step 2

Step 3

Create a user name and password and enter your email address.

- Your username can be a combination of letters and numbers. It must contain between eight and 20 characters, not contain symbols and have at least one letter and one number.
Example: John22Smith
- Your password must be at least eight characters, include one uppercase letter, one lowercase letter and one number. We also recommend including at least one special character (@#%\$&).
Example: GreenTree2#3\$4!

Check the box to agree to the Terms and Conditions, then click Continue.

The screenshot shows the 'my Health Plan' registration interface. At the top, it says 'my Health Plan' and 'Register'. Below this is a progress bar with three steps: '1 IDENTIFY YOURSELF', '2 CREATE ACCOUNT', and '3 CONFIRMATION'. The second step is active. The main heading is 'Step 2 - Create Account'. Below this is a text box with instructions: 'Establish a unique username, create and confirm your password, and provide your email address. Finally, check the agree to the terms and conditions box, and click Continue. You will be automatically logged in to your My Health Plan account in order to complete the registration process, and email welcome your new address. Look for an email delivered to the email address you provided. You will need to click the link included in the email to finish your registration. If you cannot click on the link, copy and paste it into your browser's address bar and hit enter.' There are four input fields: 'Username*', 'Create Password*', 'Confirm Password*', and 'Email Address*'. The 'Email Address*' field has a placeholder text 'Example: john@my.com'. Below these fields is a checkbox labeled 'I agree to the Terms and Conditions' with a link 'Show Terms and Conditions'. Below the checkbox is a blue '<< Previous Step' link and an orange 'Continue' button. To the right of the form, there is a 'Need Help?' section with the text 'If you are having trouble, please call our Technical Help Desk.' and the phone number '800.294.7583'. Below that is an 'Already Registered?' section with a 'Log in here' link. A green box highlights the 'Username', 'Create Password', 'Confirm Password', and 'Email Address' fields and the 'Continue' button.

Step 3